



SHAJI SHAIKH

Sr. Software Developer

Phone: +974 30046710
Email: shaikh.shaji.qa@gmail.com
Address: Doha, Qatar

Website: www.shaji.co.in | LinkedIn: [linkedin.com/in/shaikh-shaji](https://www.linkedin.com/in/shaikh-shaji)

SUMMARY

Accomplished and results-driven **Senior .NET Developer** with over 8 years of experience in architecting, developing, and deploying **enterprise-grade web applications** using **ASP.NET, MVC, and C#**. Proven expertise in delivering robust **CRM systems, Point of Sale (POS) solutions**, and advanced **Time Management Systems** that streamline business operations and improve productivity. Adept at designing scalable architectures, integrating complex APIs, and optimizing databases for performance and reliability. Strong background in the **full software development lifecycle (SDLC)** within **Agile Scrum environments**, from requirement analysis to deployment and post-production support. Recognized for technical leadership, attention to detail, and commitment to building high-quality, user-centric software solutions that align with strategic business objectives.

WORK EXPERIENCE

Software Support Engineer | November 2025 – Present ASIS-IT (Doha, Qatar Onsite)

Key Responsibilities & Achievements:

- Developed and supported the organization's Time Management System using .NET technologies, ensuring high availability and smooth daily operations.
- Provided end-to-end application support while actively contributing to bug fixing, enhancements, and system improvements.
- Analyzed application issues, identified root causes, and implemented effective solutions at the code and database levels.
- Designed and implemented minor feature enhancements and performance optimizations to improve system functionality and user experience.
- Performed regular application updates, patches, and deployments, ensuring system stability and minimal downtime.
- Assisted in testing, debugging, and validating fixes prior to production releases to ensure accuracy and reliability.
- Monitored application performance and promptly handled incidents, service requests, and production issues.
- Provided user support by troubleshooting application-related issues.
- Ensured data accuracy and integrity while managing time, attendance, and records.
- Maintained comprehensive technical and support documentation, including issue logs, fixes, system changes, and procedures.
- Identified recurring issues and preventive and solutions to reduce incidents.
- Followed established development and support best practices to meet service-level agreements (SLAs).
- Actively participated in continuous improvement initiatives to enhance application performance and maintainability

Senior Software Developer | Apr 2022 – Sept 2025 EffiaSoft Pvt. Ltd (Hyderabad, India)

Key Responsibilities & Achievements:

- Led end-to-end development of enterprise-grade **CRM, POS, and Time Management Systems** to optimize business workflows and improve productivity.
- Designed and implemented an advanced **Time Management System** for employee attendance, scheduling, and performance analytics integrated with payroll and HR modules.

- Enhanced **CRM functionalities** including customer profiling, loyalty tracking, and data-driven reporting to strengthen client engagement and retention.
- Contributed to the flagship project “**Just Billing (JB)**”, a modern **Retail and Restaurant POS solution** integrating CRM, inventory management, GST invoicing, and digital payment features.
- Developed and maintained **RESTful APIs** for Android, iOS, and Windows platforms, ensuring reliable cross-platform synchronization.
- Created and optimized **SQL Server database architecture**, including stored procedures, views, and triggers for improved performance and scalability.
- Utilized **C#, ASP.NET MVC, JavaScript, jQuery, Web API, ADO.NET, DevExpress**, and **SQL Server** to deliver robust, modular, and maintainable applications.
- Followed **Agile Scrum methodology**, actively participating in sprint planning, daily stand-ups, reviews, and retrospectives to ensure timely, quality deliveries.
- Conducted **unit and integration testing**, performance tuning, and bug fixing to ensure seamless functionality and system stability.
- Provided **technical guidance** to junior developers, performed peer code reviews, and ensured adherence to coding standards.

.NET Programmer | Mar 2021 – Apr 2022

NEXT IT Doha, Qatar

Key Responsibilities & Achievements:

- Designed, developed, and maintained enterprise-level **CRM** and **ERP** solutions to streamline customer engagement, financial workflows, and internal business operations.
- Led the development of a **Time Management System** for employee attendance, task tracking, and performance monitoring, seamlessly integrated with payroll and HR modules.
- Enhanced CRM modules to include customer profiling, lead management, and communication tracking, improving visibility and decision-making.
- Developed RESTful APIs for data exchange between CRM, ERP, and external third-party platforms, ensuring high security and performance.
- Built responsive and interactive user interfaces using HTML5, CSS3, JavaScript, jQuery, and Bootstrap, ensuring excellent usability across web and mobile devices.
- Designed and optimized SQL Server databases, implementing stored procedures, functions, and indexing for data integrity and fast access.
- Implemented and deployed applications on IIS web servers, managing configurations for staging and production environments.
- Worked in an Agile Scrum environment, participating in sprint planning, daily scrums, reviews, and retrospectives to maintain clear deliverable timelines.
- Conducted unit testing and debugging to identify, resolve, and prevent application issues, ensuring high-quality code standards.

.NET Programmer (Tech Lead) | Aug 2018 – Feb 2021

National Informatics Centre (NIC), Pune, Maharashtra

Key Responsibilities & Achievements:

- Led the design, development, and implementation of **CMS-based administrative modules** and **web applications** for multiple e-Governance projects.
- Architected and developed **EoDB Central Registration Portal**, enabling users to verify property and company information securely, integrating **MD5 encryption** and **GIGW-compliant accessibility**.
- Spearheaded development of a **dynamic CMS for IGR Maharashtra**, empowering non-technical administrators to manage web content independently, fully compliant with **GIGW accessibility standards**.
- Directed the creation of critical modules for **ISARITA (Stamps and Registration Information Technology-Based Administration)**, a large-scale web system deployed across 500+ government offices.

- Integrated hardware components such as biometric devices, webcams, scanners, and printers for real-time property registration workflows.
- Designed and optimized **PostgreSQL** and **SQL Server** database architectures, including schema design, stored procedures, and performance tuning.
- Implemented core business logic using **C#, ASP.NET, VB.NET, ADO.NET**, and **Bootstrap**, ensuring scalability and maintainability of multi-module systems.
- Ensured compliance with **security and data privacy standards**, implementing encryption, authentication, and secure access layers.

Key Projects:

- **EoDB Central Registration Portal:** Secure portal for property and company verification.
- **Dynamic IGR Website (CMS):** Accessible content management portal for IGR Maharashtra.
- **ISARITA System:** End-to-end property registration and administration platform for state-wide deployment.
- **Technologies Used:** ASP.NET, C#, VB.NET, HTML5, JavaScript, jQuery, Bootstrap, CSS, PostgreSQL, SQL Server, Crystal Reports

Web Developer (Remote) | Jun 2017 – Jun 2018

Ascent Software Development, Doha, Qatar

Key Responsibilities & Achievements:

- Designed and developed responsive, data-driven web applications tailored for **CRM** and **business management systems**, focusing on performance and usability.
- Implemented dynamic front-end interfaces using **HTML5, CSS3, JavaScript, jQuery, and Bootstrap**, ensuring a seamless user experience across all devices and browsers.
- Collaborated with backend teams to integrate web applications with ASP.NET and C# services, enhancing functionality and data flow.
- Developed reusable UI components and custom scripts to support client-side interactivity, form validation, and dynamic reporting.
- Integrated REST APIs and external services for payment gateways, customer tracking, and notification systems.
- Deployed applications on IIS web servers, ensuring proper configuration, optimization, and security hardening for production environments.
- Managed website maintenance and enhancement cycles, incorporating new features, UI improvements, and bug fixes based on client feedback.
- Conducted unit testing, debugging, and performance tuning to ensure robust and efficient application delivery.
- Collaborated remotely with cross-functional teams including designers, backend developers, and QA engineers, maintaining smooth coordination in Agile sprints.
- Created detailed technical documentation and provided post-deployment support to clients for application setup and usage.

Desktop Support Engineer | Sep 2015 – Apr 2017

Al-Yamama Co., Kingdom of Saudi Arabia

Key Responsibilities & Achievements:

- Provided on-site technical support for desktop computers, laptops, printers, and other peripherals during the construction phase of the new oil refinery project.
- Installed, configured, and maintained Windows operating systems, software applications, and network peripherals to ensure smooth daily operations.
- Diagnosed and resolved hardware and software issues, minimizing downtime and ensuring uninterrupted user productivity.
- Assisted in network configuration and troubleshooting, maintaining LAN connectivity and secure access for end-users.

- Conducted regular system updates, patch management, and antivirus administration to ensure IT security and compliance with corporate standards.
- Managed inventory tracking of IT hardware, software licenses, and peripherals, coordinating procurement and asset management with internal departments.
- Supported email configurations, printer setups, and VPN access for employees across various project sites.
- Documented incidents, troubleshooting procedures, and solutions in an organized knowledge base to improve future response times.
- Collaborated with IT teams and vendors to resolve complex issues and implement system improvements.
- Delivered user training and technical assistance for basic IT operations, contributing to smoother adoption of company systems and tools.

Assistant Programmer | Sep 2013 – Jul 2015
National Informatics Centre (NIC), Pune, Maharashtra

Key Responsibilities & Achievements:

- Developed responsive, standards-compliant web applications using C#, VB.NET, ASP.NET, HTML, CSS, jQuery, and JavaScript.
- Ensured cross-browser compatibility, optimized performance, and NVDA accessibility (GIGW-compliant).
- Collaborated with UI designers for intuitive and visually appealing interfaces.
- Created and optimized SQL queries, stored procedures, and triggers for secure data management.
- Conducted testing, debugging, and performance tuning; supported deployment on government servers.
- Key Project: IGR Maharashtra Website – India's first fully responsive, GIGW-compliant government portal, accessible to visually impaired users.

EDUCATION

March 2010 - Feb 2014

Masters Of Computer Applications (M.C.A)

Savitribai Phule Pune University,
Pune India

March 2006 - June 2009

Bachelor of Science in Computer Science

Swami Ramanand Teerth Marathwada University,
Nanded India

SOFTWARE EXPOSURE

Integrated Development Environments (IDE): Visual Studio 2017 / 2019 / 2022, Visual Studio Code

Frameworks & Technologies: .NET Framework, .NET Core, ASP.NET MVC, Web API, ADO.NET, Entity Framework, LINQ, DevExpress, DevExtreme

Database Management Systems: Microsoft SQL Server, PostgreSQL, MySQL, query optimization, stored procedures

Version Control & Collaboration Tools: GitHub, TortoiseSVN, Azure DevOps

Testing & Debugging Tools: Postman, Swagger, Visual Studio Diagnostics, SQL Profiler, efficient in API testing and debugging web services

Deployment & Server Management: IIS, Apache, Windows Server

Project Management & Communication Tools: Jira, Microsoft Teams, hands-on experience working in Agile Scrum environments with cross-functional teams and sprint-based deliveries

Reporting & Analytics Tools: Crystal Reports, SSRS (SQL Server Reporting Services), Power BI (basic), skilled in developing and integrating business reports and analytics dashboards for CRM and Time Management modules

Other Tools & Utilities: Microsoft Office Suite, Adobe Acrobat, Adobe Photoshop CS6, Adobe Premiere Pro CS6, Notepad++, FileZilla, WPS – used for documentation, deployment support, and environment configuration

CERTIFICATIONS

- **CS50's Introduction to Computer Science** [Harvard University]
 - <https://certificates.cs50.io/c088c330-bc6b-4d6c-a498-0e9c5e1d5390.pdf?size=letter>
- **SQL (Basic) Certificate** [HackerRank]
 - <https://www.hackerrank.com/certificates/ac6f1ef5ffb8>
- **C# Basics** [HackerRank]
 - <https://www.hackerrank.com/certificates/79a250cbedd1>
- **Problem Solving (Basic)** [HackerRank]
 - <https://www.hackerrank.com/certificates/f55e036f1969>

PROGRAMMING EXPERIENCE

Backend Technologies: C#, ASP.NET MVC, ASP.NET Core, Web API, ADO.NET, Entity Framework, LINQ, WPF
Proficient in developing APIs, implementing business logic, and integrating RESTful services for CRM, POS, and Time Management Systems.

Frontend Technologies: HTML5, CSS3, Bootstrap 5, JavaScript, jQuery, AJAX, JSON

Database Technologies: Microsoft SQL Server, MySQL, PostgreSQL, Elastic Search

CRM & ERP Platforms: Custom-built CRM and ERP solutions, JustBilling CRM

POS: JustBilling (inventory tracking, and GST-compliant billing)

Time Management Systems: BioTime (8.0, 9.5), BioCloud, GreytHR

Web Servers: IIS, Apache (Competent in configuration, deployment, and optimization for .NET applications in UAT and staging environments.)

Source Control & Dev Tools: GitHub, Tortoise SVN, Postman, Visual Studio 2019/2022

Methodologies: Agile Scrum, SDLC, MVC Architecture

PERSONAL INFORMATION

Present Address: Al Bidda Mushrib Doha Qatar

Languages: English, Hindi, Urdu, Marathi

Marital Status: Married

Date of Birth: 24-Oct-1988

Nationality: Indian

Visa: Work Visa Transferable.

Notice Period: Within 30 Days